
PEAK PERKS PROGRAM PROGRAM REQUIREMENTS

1. PROGRAM DESCRIPTION

The Save on Energy Peak Perks Program (the “**Program**”) is a new province-wide demand side management program targeting Residential customers in Ontario who have central air conditioning and an existing Smart Thermostat. The Program is a voluntary bring your own device program, in which Residential customers in Ontario can enroll in the Program using their own Smart Thermostats that are internet connected with communications enabled for remote monitoring and control. In exchange for financial incentives, Residential customers will allow the IESO (or its Program Delivery Agent) to remotely activate their Smart Thermostats for demand response, to help deliver peak demand reductions to Ontario’s electricity grid.

The temporary remote activations of a Participant’s Smart Thermostat will typically occur between 12pm and 7pm on weekdays for a maximum of 3 hours at a time during the period from June 1st to September 30th (the “**DR Event Availability Window**”) for up to 10 times each calendar year.

Residential customers residing in Single Family Residences equipped with central air conditioning and an existing eligible Smart Thermostat may apply to participate in the Program. Applicants to the Program must meet the Eligibility Criteria in order to be accepted into the Program as a Participant.

The Program is offered and administered in the Province of Ontario by the IESO and its Program Delivery Agent under the 2021-2024 Conservation and Demand Management (“**CDM**”) Framework.

2. PARTICIPANT INCENTIVES

Subject to the terms and conditions of the Participant Agreement, Participants will be eligible to receive the following Participant Incentives:

- (a) Participants in the Program who enroll between January 1st and September 30th of a given year will receive an initial incentive of \$75, and if they remained continuously enrolled in the Program, they will be eligible to receive additional annual incentives of \$20 on May 1st of the following year and each subsequent yearly anniversary thereafter; or

- (b) Participants in the Program who enroll between October 1st and December 31st of a given year will receive an initial payment of \$75, and if they remained continuously enrolled in the Program, they will not be eligible to receive additional annual incentives of \$20 until May 1st of the second year following their enrollment and each subsequent yearly anniversary thereafter.

3. PROGRAM ELIGIBILITY CRITERIA

3.1 PARTICIPANT ELIGIBILITY

To be eligible to participate in the Program a Participant must:

- (a) be a Residential customer residing in a Single Family Residence;
- (b) be the account holder of a Smart Thermostat installed in their Single Family Residence;
- (c) have central air conditioning in the Single Family Residence that is controlled by an existing Smart Thermostat;
- (d) not be enrolled in or have committed to participate in any other demand response program offered in Ontario that is intended to help meet provincial electricity system needs for the same calendar year(s) as the Participant's participation in the Program; and
- (e) agree to all the terms and conditions in the Participant Agreement.

3.2 SMART THERMOSTAT ELIGIBILITY

An eligible Smart Thermostat must:

- (a) be installed in a Single Family Residence with central air conditioning and control the air conditioning; and
- (b) be listed on the Eligible Smart Thermostat List.

A maximum of three Smart Thermostats can be eligible to enrolled in the Program for each Single Family Residence if each controls a separate air conditioning system.

4. PROGRAM SPECIFIC DEFINITIONS

The following terms have the meaning stated below when used in these Program Requirements:

"2020 Ministerial Directive" refers to the directive issued to the IESO by the Minister of Energy dated September 30, 2020 (as amended by a further directive issued to the IESO dated October 4, 2022) to design, coordinate, deliver and/or fund the delivery of certain electricity

conservation and demand management programs under the Save on Energy brand through the 2021-2024 CDM Framework, beginning on January 1, 2021.

"2021-2024 CDM Framework" means the framework established by the 2020 Ministerial Directive.

"Applicant" means any person who has submitted an Application.

"Application" means an application that must be completed and submitted by an Applicant in order to participate in the Program and be eligible to receive any Participant Incentive.

"CDM" has the meaning set out in Section 1.

"DR Event Availability Window" has the meaning set out in Section 1.

"Eligibility Criteria" means the eligibility criteria specified in Section 3.

"Eligible Smart Thermostat List" means the list of Smart Thermostats list on the Program website at <https://saveonenergy.ca/en/For-Your-Home/Peak-Perks> that are eligible for participation under the Program.

"IESO" means the Independent Electricity System Operator of the Province of Ontario.

"Participant" means an Applicant who: (a) has agreed to the Participant Agreement; and (b) satisfies and continues to satisfy the Eligibility Criteria.

"Participant Agreement" means the terms and conditions in respect of the Participant's participation in the Program.

"Participant Incentive" means the financial incentives paid or payable to a Participant pursuant to Section 2.

"Program" has the meaning set out in Section 1.

"Program Delivery Agent" means the service provider under contract with the IESO to provide program delivery services for the Program.

"Program Requirements" means the terms and conditions contained herein governing the Program.

"Residential" means electricity consumers in Ontario that are classified as residential in the most recent Yearbook of Electricity Distributors published by the Ontario Energy Board.

"Single Family Residence" means a detached, semi-detached, duplex, triplex, row house or townhouse for single-family dwelling located in Ontario, and excludes multi-unit apartments.

“Smart Thermostat” means a smart learning thermostat with advanced features and functions, which include, at a minimum, the following enabled features: (a) Wi-Fi; (b) remote access; and (c) demand response services.